



We're here to help

Contact Shield Concierge toll-free at:

(855) 724-7698 from 7 a.m.–7 p.m. PT, Monday–Friday

Email: **CSEBA@blueshieldca.com**

blueshieldca.com/cseba

One call, many experts

Get personalized services from a team of experts all working together for you.

The Shield Concierge team consists of:

- Customer service representatives
- Registered nurses
- Pharmacists
- Pharmacy technicians
- Health coaches
- Social workers

Shield Concierge is your single source for answers and services to benefit you and your health.